



# Course Catalog

A brief, but comprehensive list of the HCP Training course library.  
This list outlines the courses offered to CNAs, aides, caregivers, office staff, and clinicians.



# We make Caregiver, CNA, and Clinician Training Easy

## Industry's Only Blended Learning

A combination of traditional classroom training and online learning. CE courses approved in all states.

## Training for Multiple Sectors of Care

Courses approved for CNAs, HHAs, PCAs, clinicians, and non-medical caregivers in home care, home health, hospice, ALFs, leadership development and hospitals.

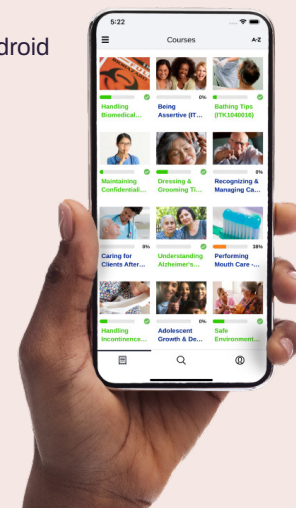
## Specialist Learning Paths

Training in Alzheimer's and dementia care, infection control, behavioral healthcare, preventing readmissions, restorative care, and palliative care.

## ON-THE-GO MOBILE LEARNING

Whether on the job or on the run, caregivers can access important, need-to-know-now resources right from their smartphone with the HCP Training mobile app.

- ✓ Easily download from Apple & Android App Stores
- ✓ Courses can be downloaded for offline access
- ✓ Caregivers can make the most of downtime and complete courses anywhere



Talk with one of our product experts to see how we can help you meet training requirements and level-up your quality of care.

**877-307-8573**

## Courses for CNAs, Aides, and Caregivers

*All courses are 1 hour/ 1 credit hour unless otherwise specified.*

### ACTIVITIES OF DAILY LIVING

- ✓ [Bathing Tips](#)
- ✓ [Beyond the Bathtub: Bathing Alternatives](#)
- ✓ [Dressing and Grooming Tips](#)
- ✓ [Helping with Activities of Daily Living](#)
- ✓ [Helping with Instrumental Activities of Daily Living](#)
- ✓ [Toileting Tips](#)
- ✓ [Transportation Safety](#)

### COMMUNICATION

- ✓ [Being Assertive](#)
- ✓ [Communicating with Individuals Living with Alzheimer's and Dementia](#)
- ✓ [Dealing with Family Members](#)
- ✓ [Dealing with the Bully at Work](#)
- ✓ [Emotional Losses in the Elderly](#)

- ✓ [Grieving With and For Your Clients](#)
- ✓ [Handling Complaints](#)
- ✓ [Helping New Clients Adjust](#)
- ✓ [Medical Terminology & Abbreviations - Interactive PDF](#)
- ✓ [Understanding Special Communication Needs](#)
- ✓ [Working with Non-Compliant Clients](#)

### DISEASE SPECIFIC

- ✓ [Activities for Individuals Living with Alzheimer's Disease](#)
- ✓ [Adult Failure to Thrive \(AFTT\)](#)
- ✓ [All About Alzheimer's and Dementia \(2.5hrs\)](#)
- ✓ [Common Cardiac Conditions](#)
- ✓ [Common Musculoskeletal Conditions - Interactive PDF](#)

- ✓ [Common Respiratory Conditions](#)
- ✓ [Common Skin Conditions, from A to Z - Interactive PDF](#)
- ✓ [Helping Clients with Mental Illness](#)
- ✓ [Post-Traumatic Stress Disorder \(PTSD\) - Interactive PDF](#)
- ✓ [Safe Environments for People Living with Dementia & Alzheimer's Disease](#)
- ✓ [Supporting and Guiding Individuals through Dementia-Related Behaviors](#)
- ✓ [Teepa Snow: Challenging Behavior](#)
- ✓ [Teepa Snow: Connecting Through Music](#)
- ✓ [Teepa Snow: Dementia 101](#)
- ✓ [Teepa Snow: Meaningful Activities](#)
- ✓ [Teepa Snow: Meet Teepa Snow](#)
- ✓ [Teepa Snow: Teepa's GEMS](#)
- ✓ [Understanding ADRD \(FL Home Health Approved: HH AD 9984\) \(2hrs\)](#)

# Courses for CNAs, Aides, and Caregivers

*All courses are 1 hour/ 1 credit hour unless otherwise specified.*

- ✓ [Understanding Alzheimer's Disease](#)
- ✓ [Understanding Arthritis](#)
- ✓ [Understanding Asthma - Interactive PDF](#)
- ✓ [Understanding Autism](#)
- ✓ [Understanding Blood Sugar](#)
- ✓ [Understanding Brain & Spinal Cord Injuries](#)
- ✓ [Understanding C. Difficile](#)
- ✓ [Understanding Cancer](#)
- ✓ [Understanding Cancer - Interactive PDF](#)
- ✓ [Understanding Common GI Disorders](#)
- ✓ [Understanding Congestive Heart Failure \(CHF\)](#)
- ✓ [Understanding COPD - Interactive PDF](#)
- ✓ [Understanding Coronavirus](#)
- ✓ [Understanding CVAs](#)
- ✓ [Understanding Dementia](#)
- ✓ [Understanding Depression](#)
- ✓ [Understanding Diabetes](#)
- ✓ [Understanding Eye Disorders](#)
- ✓ [Understanding Hearing Disorders](#)
- ✓ [Understanding Heart Attacks](#)
- ✓ [Understanding HIV & AIDS](#)
- ✓ [Understanding Hoarding Disorder - Interactive PDF](#)
- ✓ [Understanding Hypertension - Interactive PDF](#)
- ✓ [Understanding Parkinson's Disease](#)
- ✓ [Understanding Pneumonia](#)
- ✓ [Understanding Seizures](#)
- ✓ [Understanding Sepsis - Interactive PDF](#)
- ✓ [Your Role in Recognizing, Preventing, and Treating UTIs](#)

## DOCUMENTATION & REGULATORY PRACTICES

- ✓ [Reporting & Documenting Client Care](#)
- ✓ [The Survey Process](#)
- ✓ [Understanding the MDS for CNAs](#)
- ✓ [Understanding Healthcare Financing - Interactive PDF](#)

## EMERGENCY PREPAREDNESS & DISASTER PLANNING

- ✓ [Disaster Planning](#)

## ETHICS & DIVERSITY TOPICS

- ✓ [Ethical Dilemmas in Health Care](#)
- ✓ [Social Determinants of Health \(0.5hrs\)](#)
- ✓ [Understanding Cultural Diversity](#)

## MEDICATIONS

- ✓ [Administering Non-Injectable Medications](#)
- ✓ [Complementary and Alternative Medicine](#)
- ✓ [Medication Abbreviations, Orders, and Labels \(0.5hrs\)](#)
- ✓ [Over-the-Counter Medications](#)
- ✓ [Techniques for Safe and Accurate Medication Administration](#)
- ✓ [The Basics of Medication Administration - Interactive PDF](#)
- ✓ [Understanding Common Medications - Interactive PDF](#)

## NUTRITION & COOKING SKILLS

- ✓ [Basic Nutrition and Hydration](#)
- ✓ [Caregivers Guide: Basic Cooking Skills](#)
- ✓ [Caregivers Guide: Cooking for Chronic Conditions](#)
- ✓ [Understanding Commonly Prescribed Diets](#)
- ✓ [Cooking for Your Clients - Interactive PDF](#)
- ✓ [Feeding Your Clients](#)
- ✓ [Fluid & Electrolytes Made Easy](#)
- ✓ [Food Preparation & Safety Tips](#)
- ✓ [Get Ready, Get Set, Cook](#)
- ✓ [Keeping Kitchens Clean and Food Safe](#)
- ✓ [Mealtime with Alzheimer's and Dementia](#)
- ✓ [Mealtime with Cardiovascular Disease](#)
- ✓ [Mealtime with COPD](#)
- ✓ [Mealtime with Diabetes](#)
- ✓ [Mealtime with Food Allergies and Celiac Disease](#)

- ✓ [Nutrition for Diabetics - Interactive PDF](#)
- ✓ [Nutrition for the Elderly](#)
- ✓ [Planning Balanced Meals](#)
- ✓ [Principles of Cooking](#)

## OSHA & INFECTION CONTROL

- ✓ [A Tuberculosis Update - Interactive PDF](#)
- ✓ [All About Bed Bugs](#)
- ✓ [All About OSHA](#)
- ✓ [An Infection Control Update](#)
- ✓ [Battling COVID-19](#)
- ✓ [Bloodborne Pathogens](#)
- ✓ [Bloodborne Pathogens and HIV - Interactive PDF \(Florida\)](#)
- ✓ [Donning and Doffing: A Just in Time Module](#)
- ✓ [Hand Hygiene: A Just-in-Time Module](#)
- ✓ [Handling Biomedical Waste](#)
- ✓ [Handwashing](#)
- ✓ [Infection Control in Home Care](#)
- ✓ [OSHA Annual Respirator Training](#)
- ✓ [Protecting Clients During Flu Season](#)
- ✓ [Standard Precautions](#)
- ✓ [Understanding Drug-Resistant Bacteria](#)

## PAIN MANAGEMENT

- ✓ [Helping Clients who have Chronic Pain](#)
- ✓ [Pain and the Elderly](#)
- ✓ [Understanding Pain Management - Interactive PDF](#)

## PALLIATIVE & END OF LIFE FOR CARE PROFESSIONALS

- ✓ [End of Life Care](#)
- ✓ [Communication Skills and End-of-Life Care](#)
- ✓ [Talking About Death](#)
- ✓ [Pain at End of Life](#)
- ✓ [Physical Care at End-of-Life](#)
- ✓ [Supporting Faith at End-of-Life](#)
- ✓ [The Dynamics of Dying](#)
- ✓ [Understanding Hospice](#)
- ✓ [Understanding Palliative Care](#)

# Courses for CNAs, Aides, and Caregivers

*All courses are 1 hour/ 1 credit hour unless otherwise specified.*

## PATIENT CENTERED CARE

- ✓ [A Vital Signs Update](#)
- ✓ [Activity for the Elderly](#)
- ✓ [Adolescent Growth & Development](#)
- ✓ [An Overview of the Human Body - Interactive PDF](#)
- ✓ [Building Trust and Confidence with Clients](#)
- ✓ [Caring for Bedbound Clients](#)
- ✓ [Caring for Clients After Orthopedic Surgery](#)
- ✓ [Caring for Clients During Chemo](#)
- ✓ [Caring for Clients with HIV and AIDS](#)
- ✓ [Client-Centered Care](#)
- ✓ [Customer Service in Health Care](#)
- ✓ [Foot Care Basics](#)
- ✓ [Handling Incontinence of the Bowel and Bladder](#)
- ✓ [Helping Clients with Medication Reminders](#)
- ✓ [Helping Clients with Medication Reminders \(Florida\) \(0.5hrs\)](#)
- ✓ [Helping Clients with Mobility](#)
- ✓ [Helping Prevent Client Elopement](#)
- ✓ [Housekeeping Basics](#)
- ✓ [How Wounds Heal & How You Can Help](#)
- ✓ [Intimacy in the Elderly](#)
- ✓ [Maintaining Your Client's Dignity](#)
- ✓ [Men's Health Issues - Interactive PDF](#)
- ✓ [Passive & Active Range of Motion](#)
- ✓ [Performing Mouth Care](#)
- ✓ [Perineal & Catheter Care](#)
- ✓ [Preventing Pressure Ulcers](#)
- ✓ [Providing Care to LGBTQ+ Clients](#)
- ✓ [Providing Cost-Efficient Care](#)
- ✓ [Quality Improvement](#)
- ✓ [Recognizing and Reporting Abnormal Observations](#)
- ✓ [Reducing & Preventing Readmissions to the Hospital](#)
- ✓ [The Care Planning Process - Interactive PDF](#)

- ✓ [The Effects of Smoking - Interactive PDF](#)
- ✓ [The Normal Aging Process](#)
- ✓ [Understanding Basic Human Needs - Interactive PDF](#)
- ✓ [Understanding Nurse Delegation](#)
- ✓ [Understanding Ostomies & Ostomy Care - Interactive PDF](#)
- ✓ [Understanding Substance Abuse](#)
- ✓ [Understanding Suicide - Interactive PDF](#)
- ✓ [Using Technology with Seniors](#)
- ✓ [Weights and Measures for CNAs](#)
- ✓ [Women's Health Issues - Interactive PDF](#)
- ✓ [Working with Clients Who Have Intellectual Disabilities - Interactive PDF](#)
- ✓ [Working with Difficult & Combative People](#)

## PATIENT RIGHTS

- ✓ [Maintaining Confidentiality](#)
- ✓ [Patient Bill of Rights](#)
- ✓ [Understanding Advance Directives](#)

## PROFESSIONAL DEVELOPMENT

- ✓ [All About Corporate Compliance](#)
- ✓ [Attitudes and Behaviors of Being a Professional](#)
- ✓ [Being a Preceptor](#)
- ✓ [Caregiver Certification Series](#)
- ✓ [Critical Thinking Skills](#)
- ✓ [Discover Your Flair for Excellent Client Care](#)
- ✓ [Enhancing Attention to Detail - Interactive PDF](#)
- ✓ [How to Prioritize Your Work - Interactive PDF](#)
- ✓ [Maintaining a Professional Distance](#)
- ✓ [Managing Anger in the Workplace - Interactive PDF](#)
- ✓ [Personal Wellness](#)
- ✓ [Professionalism & Work Ethic](#)
- ✓ [Stress Management Skills](#)
- ✓ [The Caregiver-Nurse Relationship](#)

- ✓ [The Role of the Caregiver - Interactive PDF](#)
- ✓ [The Role of the Care Professional](#)
- ✓ [Time Management Skills](#)
- ✓ [Working with a Team](#)

## RISK MANAGEMENT

- ✓ [Legal Issues for Caregivers](#)
- ✓ [Understanding Abuse](#)
- ✓ [Understanding Neglect](#)
- ✓ [Understanding Sexual Harassment](#)
- ✓ [Violence in the Workplace](#)

## SAFETY

- ✓ [A CPR Update](#)
- ✓ [Basic First Aid Tips](#)
- ✓ [Chemical Hazards in the Workplace - Interactive PDF](#)
- ✓ [Client Safety Tips](#)
- ✓ [Fire Prevention and Safety](#)
- ✓ [Home Care Safety Tips](#)
- ✓ [How to Recognize & Report Human Trafficking - Interactive PDF](#)
- ✓ [Mechanical Lift Use & Safety](#)
- ✓ [Oxygen Safety for Caregivers](#)
- ✓ [Performing Safe Transfers](#)
- ✓ [Personal Safety in the Workplace](#)
- ✓ [Preventing Employee Falls in the Healthcare Workplace](#)
- ✓ [Preventing Medical Errors](#)
- ✓ [Protective Support Devices](#)
- ✓ [Summer Safety Tips](#)
- ✓ [Taking Care of Your Back](#)
- ✓ [Understanding Domestic Violence](#)
- ✓ [Understanding Fall Risk Factors](#)
- ✓ [Understanding Restraints & Alternatives](#)
- ✓ [Using Assistive Devices](#)
- ✓ [Winter Safety Tips](#)

# Courses for CNAs, Aides, and Caregivers

*All courses are 1 hour/ 1 credit hour unless otherwise specified.*

## FOREIGN LANGUAGE COURSES (CONTINUED)

### SPANISH

- ✓ [Feeding Your Clients – Spanish](#)
- ✓ [Bathing Tips - Spanish](#)
- ✓ [Helping with Activities of Daily Living - Spanish](#)
- ✓ [Urinary Elimination in Home Health and Hospice - Spanish](#)
- ✓ [Understanding Alzheimer's Disease - Spanish](#)
- ✓ [Understanding Coronavirus - Spanish](#)
- ✓ [Understanding Dementia - Spanish](#)
- ✓ [Understanding Dementia in Home Health and Hospice - Spanish](#)
- ✓ [Reporting & Documenting Client Care - Interactive PDF - Spanish](#)
- ✓ [Disaster Planning - Spanish](#)
- ✓ [Understanding Cultural Diversity - Interactive PDF - Spanish](#)
- ✓ [Nutrition Basics in Home Health and Hospice - Spanish](#)
- ✓ [All About OSHA - Interactive PDF - Spanish](#)
- ✓ [Bloodborne Pathogens - Spanish](#)
- ✓ [Handwashing - Spanish](#)
- ✓ [Infection Control in Home Care - Spanish](#)
- ✓ [Infection Control in Home Health and Hospice - Spanish](#)
- ✓ [Standard Precautions - Spanish Audio](#)
- ✓ [Understanding Pain Management - Spanish](#)
- ✓ [Assisting Patients with Hearing Loss in Home Health and Hospice - Spanish](#)
- ✓ [Assisting Patients with Oxygen in Home Health and Hospice - Spanish](#)
- ✓ [Assisting Patients with Vision Loss in Home Health and Hospice - Spanish \(2hrs\)](#)
- ✓ [Customer Service in Health Care - Spanish](#)
- ✓ [Foot Care in Home Health and Hospice - Spanish](#)
- ✓ [Handling Incontinence of the Bowel and Bladder - Spanish](#)
- ✓ [Helping Clients with Mobility - Spanish](#)
- ✓ [Skin Care in the Elderly in Home Health and Hospice - Spanish](#)
- ✓ [Working with Difficult & Combative People - Spanish](#)
- ✓ [Maintaining Confidentiality - Interactive PDF - Spanish](#)
- ✓ [Patient Bill of Rights - Interactive PDF - Spanish](#)
- ✓ [Understanding & Supporting Advance Directives -Interactive PDF - Spanish](#)
- ✓ [Caregiver Certification Series - Spanish \(8hrs\)](#)
- ✓ [Managing Your Time in Home Health and Hospice - Spanish](#)
- ✓ [Understanding Abuse - Interactive PDF - Spanish](#)
- ✓ [Understanding Sexual Harassment - Spanish](#)
- ✓ [A CPR Update - Spanish](#)
- ✓ [Basic First Aid Tips - Spanish](#)
- ✓ [Performing Safe Transfers - Spanish](#)
- ✓ [Preventing Falls in the Home in Home Health and Hospice - Spanish](#)

### CHINESE

- ✓ [Urinary Elimination in Home Health and Hospice - Chinese](#)
- ✓ [Understanding Dementia in Home Health and Hospice - Chinese](#)
- ✓ [Nutrition Basics in Home Health and Hospice - Chinese](#)
- ✓ [Infection Control in Home Health and Hospice - Chinese](#)
- ✓ [Assisting Patients with Hearing Loss in Home Health and Hospice - Chinese](#)

- ✓ [Assisting Patients with Oxygen in Home Health and Hospice - Chinese](#)
- ✓ [Assisting Patients with Vision Loss in Home Health and Hospice - Chinese \(2hrs\)](#)
- ✓ [Foot Care in Home Health and Hospice - Chinese](#)
- ✓ [Skin Care in the Elderly in Home Health and Hospice - Chinese](#)
- ✓ [Managing Your Time in Home Health and Hospice - Chinese](#)
- ✓ [Preventing Falls in the Home in Home Health and Hospice - Chinese](#)

### RUSSIAN

- ✓ [Caring for the Bedbound Client – Russian](#)
- ✓ [Stress Management Skills – Russian](#)
- ✓ [Basic First Aid Tips – Russian](#)
- ✓ [Understanding Depression – Russian](#)
- ✓ [Helping Clients with Mental Illness – Russian](#)
- ✓ [Basic Nutrition and Hydration – Russian](#)
- ✓ [Helping with Activities of Daily Living - Russian](#)
- ✓ [Preventing Employee Falls in the Healthcare Workplace – Russian](#)
- ✓ [Helping with Instrumental Activities of Daily Living - Russian](#)
- ✓ [Urinary Elimination in Home Health and Hospice - Russian](#)
- ✓ [Communicating with Individuals Living with Alzheimer's and Dementia -Russian](#)
- ✓ [Activities for Individuals Living with Alzheimer's Disease - Russian](#)
- ✓ [Understanding Dementia - Russian](#)
- ✓ [Understanding Dementia in Home Health and Hospice - Russian](#)
- ✓ [Understanding Heart Attacks - Russian](#)

# Courses for CNAs, Aides, and Caregivers

*All courses are 1 hour/ 1 credit hour unless otherwise specified.*

## FOREIGN LANGUAGE COURSES (CONTINUED)

- ✓ [Nutrition Basics in Home Health and Hospice - Russian](#)
- ✓ [Nutrition for the Elderly - Russian](#)
- ✓ [Infection Control in Home Health and Hospice - Russian](#)
- ✓ [Talking About Death - Russian](#)
- ✓ [Assisting Patients with Hearing Loss in Home Health and Hospice - Russian](#)
- ✓ [Assisting Patients with Oxygen in Home Health and Hospice - Russian](#)
- ✓ [Assisting Patients with Vision Loss in Home Health and Hospice - Russian \(2hrs\)](#)
- ✓ [Foot Care in Home Health and Hospice - Russian](#)
- ✓ [Preventing Pressure Ulcers - Russian](#)
- ✓ [Skin Care in the Elderly in Home Health and Hospice - Russian](#)
- ✓ [Managing Your Time in Home Health and Hospice - Russian](#)
- ✓ [Professionalism & Work Ethic - Russian](#)
- ✓ [Understanding Abuse - Russian](#)
- ✓ [Preventing Falls in the Home in Home Health and Hospice - Russian](#)
- ✓ [Working with Difficult & Combative People - Russian](#)
- ✓ [Taking Care of Your Back - Russian](#)

Looking for more **FREE** training resources?

## Compliance Fundamentals for your Training Program

Your training program doesn't have to be complicated to create prepared employees and satisfied clients/patients/residents—just compliant. Simplify your training program to include the basic courses that adhere to your organization's standards by adopting a HCP Training that will keep track of staying compliant for you.

With this guide, identify the key compliance metrics your training programs needs and how HCP Training can help you turn a weakness into your agency's greatest strength.

[Download Here](#)



# Courses for Clinicians

Your HCP Training portal can be a one-stop-shop for training both your care professionals and your clinicians! Discuss your needs with one of our program experts and you'll receive a quote for your customized clinician library of online courses—MOST of which provide CNE credit.

***All courses are 1 hour/ 1 credit hour unless otherwise specified.***

## COMMUNICATION

- ☑ [Effective Communication for Hospice Clinicians](#)
- ☑ [Effective Communication in Home Health](#)

## DISEASE SPECIFIC

- ☑ [Alzheimer's Disease and Related Dementias \(1.25 hrs\)](#)
- ☑ [Teepa Snow: Challenging Behavior](#)
- ☑ [Teepa Snow: Connecting Through Music](#)
- ☑ [Teepa Snow: Dementia 101](#)
- ☑ [Teepa Snow: Meaningful Activities](#)
- ☑ [Teepa Snow: Meet Teepa Snow](#)
- ☑ [Teepa Snow: Teepa's GEMS](#)

## DOCUMENTATION & REGULATORY PRACTICES

- ☑ [Always Survey Ready: Hospice Regulations for Managers and Leaders - Part 1](#)
- ☑ [Always Survey Ready: Hospice Regulations for Managers and Leaders - Part 2](#)
- ☑ [Complaints, Grievances, and Appeals](#)
- ☑ [Corporate Compliance in Home Care and Hospice](#)
- ☑ [Documenting Adverse Events](#)
- ☑ [Documenting Incidents \(0.5hrs\)](#)
- ☑ [Hospice Initial Comprehensive Assessment \(0.5hrs\)](#)
- ☑ [Massachusetts - Medical Orders for Life-Sustaining Treatment \(MOLST\) \(0.75hrs\)](#)
- ☑ [MDS Basics for Clinicians](#)
- ☑ [Medicare Hospice Benefit Basics](#)
- ☑ [Medicare Noncoverage and Change of Care Notices in Home Care](#)
- ☑ [OASIS D-1 to OASIS-E Updates](#)
- ☑ [OASIS-E Basics](#)
- ☑ [OASIS-E Section-by-Section \(5hrs\)](#)

- ☑ [OASIS-E Section A Part 1: Administrative Information Patient Tracking](#)
- ☑ [OASIS-E Section A Part 2: Administrative Information](#)
- ☑ [OASIS-E Section B: Hearing, Speech, and Vision](#)
- ☑ [OASIS-E Section C: Cognitive Patterns](#)
- ☑ [OASIS-E Section D: Mood](#)
- ☑ [OASIS-E Section E: Behavior](#)
- ☑ [OASIS-E Section F: Preferences for Customary Routine Activities](#)
- ☑ [OASIS-E Section G: Functional Status](#)
- ☑ [OASIS-E Section GG: Functional Abilities and Goals](#)
- ☑ [OASIS-E Section H: Bowel and Bladder](#)
- ☑ [OASIS-E Section I: Active Diagnoses](#)
- ☑ [OASIS-E Section J: Health Conditions](#)
- ☑ [OASIS-E Section K: Swallowing/ Nutrition](#)
- ☑ [OASIS-E Section M: Skin Conditions](#)
- ☑ [OASIS-E Section N: Medications](#)
- ☑ [OASIS-E Section O: Special Treatments, Procedures, and Programs](#)
- ☑ [OASIS-E Section Q](#)
- ☑ [The Meaning of PDGM Basics](#)
- ☑ [Successful Care Planning with SMART Goals](#)
- ☑ [Successful Documentation for Hospice Long Length of Stay](#)
- ☑ [Successful Documentation for the Hospice Nurse](#)
- ☑ [Successful Documentation for the Hospice Social Worker](#)
- ☑ [Successful Documentation for the Hospice Spiritual Counselor](#)
- ☑ [The Hospice Quality Reporting Program](#)
- ☑ [Understanding Home Health Care: Coverage Criteria & Prudent Practice](#)

- ☑ [Understanding Home Health: Defining Skilled Services](#)
- ☑ [Understanding Home Health: Medication Orders \(0.25hrs\)](#)
- ☑ [Understanding Home Health: Order Writing Part 1 \(0.75hrs\)](#)
- ☑ [Understanding Home Health: Order Writing Part 2 \(0.75hrs\)](#)
- ☑ [Understanding Home Health: Wound Care Orders \(0.25hrs\)](#)
- ☑ [Understanding the Elder Justice Act \(0.5hrs\)](#)

## EMERGENCY PREPAREDNESS & DISASTER PLANNING

- ☑ [Emergency Preparedness in Home Care and Hospice](#)

## ETHICS & DIVERSITY TOPICS

- ☑ [Cultural Competence in Health Care](#)
- ☑ [Ethical Competence and Moral Resilience](#)

## LEADERSHIP TRAINING

- ☑ [Home Care Supervisor Success Series](#)
- ☑ [Hospice Core Services for Managers and Leaders](#)
- ☑ [Hospice Face-to-Face Requirements for Managers](#)
- ☑ [Hospice Levels of Care for Managers](#)
- ☑ [Leadership Basics \(0.5hrs\)](#)

## MEDICATIONS

- ☑ [Medication Safety in Home Health](#)
- ☑ [Medication Safety in Hospice](#)
- ☑ [Opioid Diversion \(0.75hrs\)](#)

## OSHA & INFECTION CONTROL

- ☑ [Bloodborne Pathogens & Standard Precautions for Clinicians](#)
- ☑ [Donning and Doffing: A Just in Time Module](#)

# Courses for Clinicians

Your HCP Training portal can be a one-stop-shop for training both your care professionals and your clinicians! Discuss your needs with one of our program experts and you'll receive a quote for your customized clinician library of online courses—MOST of which provide CNE credit.

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- ✓ [Hand Hygiene: A Just-in-Time Module](#)
- ✓ [Infection Control in Home Care and Hospice](#)
- ✓ [Infection Control: Tuberculosis, HIV, and Hepatitis](#)
- ✓ [Influenza: Community Preparedness \(0.5hrs\)](#)
- ✓ [Influenza and Other Viral Infections](#)
- ✓ [Nosocomial Infections](#)
- ✓ [OSHA Hazard Communication Standard \(0.5hrs\)](#)

## PAIN MANAGEMENT

- ✓ [Managing Bleeding at End-of-Life](#)

## PALLIATIVE & END OF LIFE FOR CARE PROFESSIONALS

- ✓ [Communication Skills and End-of-Life Care](#)
- ✓ [Pain at End of Life](#)
- ✓ [Physical Care at End-of-Life](#)
- ✓ [Supporting Faith at End-of-Life](#)
- ✓ [Supporting Patient Choices and Directives at End of Life](#)
- ✓ [The Dynamics of Dying](#)

## PATIENT CENTERED CARE

- ✓ [Advanced Pain Management in Home Care and Hospice: Assessment \(0.75hrs\)](#)
- ✓ [Advanced Pain Management in Home Care: Management](#)
- ✓ [Advanced Pain Management in Hospice: Management](#)
- ✓ [Anticipating and Managing Symptoms and Crises in the Hospice Setting](#)
- ✓ [Calculations and Conversions for Nurses](#)

- ✓ [Management of Lower Extremity Ulcers](#)
- ✓ [Management of Pressure Injuries \(1.5hrs\)](#)
- ✓ [Patient-Centered Care in the Age of Value-Based Purchasing](#)
- ✓ [Professional Boundaries for Clinicians](#)
- ✓ [Understanding Bowel Ostomies](#)
- ✓ [Understanding Tracheostomies](#)
- ✓ [Understanding Urinary Diversions](#)
- ✓ [Understanding Wound Dressings](#)
- ✓ [Wound Care Basics](#)

## PATIENT RIGHTS

- ✓ [Advance Directives](#)
- ✓ [Caring for the LGBTQ+ Community \(1.5hrs\)](#)
- ✓ [Conscious and Unconscious Bias: A Just-in-Time Module](#)
- ✓ [Exploring Social Determinants of Health for Clinicians \(0.75hrs\)](#)
- ✓ [HIPAA: Protecting Patient Privacy \(0.75hrs\)](#)
- ✓ [Name that Patient Bill of Right](#)
- ✓ [Patient Rights in Home Health](#)
- ✓ [Patient Rights in Hospice](#)

## PROFESSIONAL DEVELOPMENT

- ✓ [Territory Management in Home Care and Hospice \(0.5hrs\)](#)
- ✓ [Time Management in Home Care and Hospice](#)

## RISK MANAGEMENT

- ✓ [Abuse and Neglect in Home Care and Hospice](#)
- ✓ [Root Cause Analysis in Health Care](#)

- ✓ [Sexual Harassment in Home Care and Hospice \(2hrs\)](#)
- ✓ [Thinking Critically about Abuse and Neglect in Home Care and Hospice \(0.5hrs\)](#)

## SAFETY

- ✓ [Body Mechanics](#)
- ✓ [Driving Safety \(0.75hrs\)](#)
- ✓ [Fall Prevention Strategies](#)
- ✓ [Fire Safety in Home Health and Hospice](#)
- ✓ [National Patient Safety Goals for the Home Care Program 2022 \(0.5hrs\)](#)
- ✓ [Oxygen Therapy](#)
- ✓ [Preventing Workplace Violence](#)
- ✓ [Safe Medical Device Act Reporting \(Clinician\) \(0.5hrs\)](#)
- ✓ [Safety in Home Care and Hospice](#)

## SOFT SKILLS TRAINING

- ✓ [Effleurage and Aromatherapy in Hospice \(0.25hrs\)](#)

## FOREIGN LANGUAGE COURSES

- ✓ [Abuse and Neglect in Home Health and Hospice - Chinese \(0.5hrs\)](#)
- ✓ [Abuse and Neglect in Home Health and Hospice - Russian \(0.5hrs\)](#)
- ✓ [Abuse and Neglect in Home Health and Hospice - Spanish \(0.5hrs\)](#)
- ✓ [Sexual Harassment in Home Health and Hospice \(Chinese\)](#)
- ✓ [Sexual Harassment in Home Health and Hospice \(Russian\)](#)
- ✓ [Sexual Harassment in Home Health and Hospice \(Spanish\)](#)

# Courses for Leadership

Your office staff can benefit from HCP training as well! We offer a growing library of courses for your office-based staff members such as schedulers, supervisors, and managers. It's easy to put together a customized curriculum for every role in your agency.

***All courses are 0.5 hour unless otherwise specified—not available for CE credit.***

## ETHICS & DIVERSITY TOPICS

- ✓ [Appreciating Diversity](#)
- ✓ [Beyond Pride: Year-Round Action](#)
- ✓ [Cultivating Diversity, Inclusion, and Belonging at Work](#)
- ✓ [Diversity Basics: Foundations](#)
- ✓ [How to Recognize and Overcome Bias](#)
- ✓ [Women in Leadership](#)
- ✓ [Working Across Cultures](#)

## DISEASE SPECIFIC

- ✓ [Teepa Snow: Challenging Behavior](#)
- ✓ [Teepa Snow: Connecting Through Music](#)
- ✓ [Teepa Snow: Dementia 101](#)
- ✓ [Teepa Snow: Meaningful Activities](#)
- ✓ [Teepa Snow: Meet Teepa Snow](#)
- ✓ [Teepa Snow: Teepa's GEMS](#)

## LEADERSHIP TRAINING

- ✓ [A Guide to Empathy at Work](#)
- ✓ [A Guide to Mentoring Others](#)
- ✓ [A Guide to Workplace Professionalism](#)
- ✓ [Accountability at Work](#)
- ✓ [Americans with Disabilities Act](#)
- ✓ [Assessing Your Strengths, Interests, and Values](#)

- ✓ [Becoming the Boss: A Guide for New Managers](#)
- ✓ [Civil Rights Act of 1991](#)
- ✓ [Coaching Solutions](#)
- ✓ [Communication Fundamentals](#)
- ✓ [Develop a Thriving Team](#)
- ✓ [Developing a Growth Mindset](#)
- ✓ [Effective Feedback Strategies](#)
- ✓ [Effective Listening](#)
- ✓ [Farsighted Decisions](#)
- ✓ [Home Care Scheduler Success Series \(3hrs\)](#)
- ✓ [How Great Leaders Solve Problems](#)
- ✓ [How to Be an Ethical Leader](#)
- ✓ [How to Build Better Relationships with Your Boss and Coworkers](#)
- ✓ [Leading Through Difficult Times](#)
- ✓ [Leading With Emotional Intelligence](#)
- ✓ [Letting an Employee Go Gracefully](#)
- ✓ [Motivating Your Team](#)
- ✓ [Problem-Solving Fundamentals](#)
- ✓ [Super Manager: Be the Boss Everyone Wants to Work For](#)
- ✓ [Talk Like a Leader](#)
- ✓ [Team Chemistry: How to Build a Team that Everyone Wants to Join](#)

- ✓ [Team Excellence: The Secret to Achieving High Performance](#)
- ✓ [The Family and Medical Leave Act of 1993](#)
- ✓ [The Rehabilitation Act of 1993](#)
- ✓ [Thinking Outside the Brain](#)
- ✓ [Time Management](#)

## LITTLER

- ✓ [COVID-19 Recommended Operational Protocols \(1hr\)](#)

## PALLIATIVE & END OF LIFE FOR CARE PROFESSIONALS

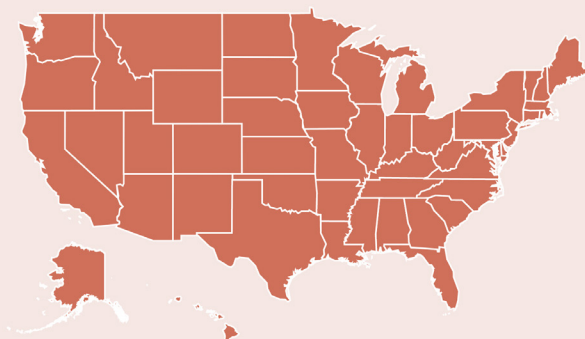
- ✓ [Communication Skills and End-of-Life Care](#)
- ✓ [Pain at End of Life](#)
- ✓ [Physical Care at End-of-Life](#)
- ✓ [Supporting Patient Choices and Directives at End of Life](#)
- ✓ [The Dynamics of Dying \(1hr\)](#)

## PROFESSIONAL DEVELOPMENT

- ✓ [7 Go-To Strategies to Tame Stress](#)
- ✓ [Social Media at Work](#)

## RISK MANAGEMENT

- ✓ [Sexual Harassment Training for Office Staff and Managers](#)



## HCP Training can help you meet your state's requirements.

*"By completing compliance training, your employees help reduce risk to themselves, to your clients/patients/residents, and to your organization."*

- Linda Leekley, Chief Clinical Officer, HCP

Learn more at: [homecarepulse.com/training/state-requirements](https://homecarepulse.com/training/state-requirements)

# Specialty Learning Paths

Our specialty learning paths are pre-built sets of lessons that equip your care professionals to go above and beyond general client care.

**All courses are 1 hour/ 1 credit hour unless otherwise specified.**



## ALZHEIMER & DEMENTIA CARE

- ✓ [Activities for Individuals Living with Alzheimer's Disease](#)
- ✓ [All About Alzheimer's and Dementia \(2.5hrs\)](#)
- ✓ [Communicating with Individuals Living with Alzheimer's and Dementia](#)
- ✓ [Helping Prevent Client Elopement](#)
- ✓ [Mealtime with Alzheimer's and Dementia](#)
- ✓ [Safe Environments for People Living with Dementia & Alzheimer's Disease](#)
- ✓ [Supporting and Guiding Individuals through Dementia-Related Behaviors](#)

## BEHAVIORAL HEALTH

- ✓ [Emotional Losses in the Elderly](#)
- ✓ [Post-Traumatic Stress Disorder \(PTSD\) - Interactive PDF](#)
- ✓ [Understanding Depression](#)
- ✓ [Understanding Hoarding Disorder - Interactive PDF](#)
- ✓ [Understanding Substance Abuse](#)
- ✓ [Understanding Suicide - Interactive PDF](#)
- ✓ [Working with Difficult & Combative People](#)
- ✓ [Helping Clients with Mental Illness](#)

## COMMUNICATIONS

- ✓ [Being Assertive](#)
- ✓ [Dealing with Family Members](#)
- ✓ [Dealing with the Bully at Work](#)
- ✓ [Handling Complaints](#)
- ✓ [Managing Anger in the Workplace - Interactive PDF](#)
- ✓ [Understanding Special Communication Needs](#)
- ✓ [Working with a Team](#)

## DIABETES CARE

- ✓ [Activity for the Elderly](#)
- ✓ [Cooking for Your Clients - Interactive PDF](#)
- ✓ [How Wounds Heal & How You Can Help](#)

- ✓ [Nutrition for Diabetics - Interactive PDF](#)
- ✓ [Understanding Blood Sugar - Interactive PDF](#)
- ✓ [Understanding Diabetes](#)
- ✓ [Working with Non-Compliant Clients](#)

## INFECTION CONTROL

- ✓ [A Tuberculosis Update - Interactive PDF](#)
- ✓ [An Infection Control Update](#)
- ✓ [Bloodborne Pathogens](#)
- ✓ [Protecting Clients During Flu Season](#)
- ✓ [Standard Precautions](#)
- ✓ [Understanding C. Difficile](#)
- ✓ [Understanding Coronavirus](#)
- ✓ [Understanding Drug-Resistant Bacteria](#)

## PALLIATIVE CARE

- ✓ [Caring for Bedbound Clients - Interactive PDF](#)
- ✓ [End of Life Care](#)
- ✓ [Grieving With and For Your Clients](#)
- ✓ [Home Care Supervisor Success Series](#)
- ✓ [Maintaining Your Client's Dignity](#)
- ✓ [Oxygen Safety for Caregivers](#)
- ✓ [Talking About Death](#)
- ✓ [Understanding Pain Management - Interactive PDF](#)

## READMISSIONS

- ✓ [Common Cardiac Conditions](#)
- ✓ [Recognizing and Reporting Abnormal Observations](#)
- ✓ [Understanding Common Medications - Interactive PDF](#)
- ✓ [Understanding Congestive Heart Failure \(CHF\)](#)
- ✓ [Understanding COPD - Interactive PDF](#)
- ✓ [Understanding Pneumonia](#)
- ✓ [Reducing & Preventing Readmissions to the Hospital](#)

## RESTORATIVE CARE

- ✓ [Caring for Clients After Orthopedic Surgery](#)

- ✓ [Helping Clients with Mobility](#)
- ✓ [Helping with Activities of Daily Living](#)
- ✓ [Passive & Active Range of Motion](#)
- ✓ [Understanding CVAs](#)
- ✓ [Using Assistive Devices](#)

## DIVERSITY EQUITY & INCLUSION

- ✓ [Appreciating Diversity](#)
- ✓ [Beyond Pride: Year-Round Action](#)
- ✓ [Cultivating Diversity, Inclusion, and Belonging at Work](#)
- ✓ [Diversity Basics: Foundations](#)
- ✓ [How to Recognize and Overcome Bias](#)
- ✓ [Women in Leadership](#)
- ✓ [Working Across Cultures](#)

## SOCIAL INTELLIGENCE

- ✓ [A Guide to Empathy at Work](#)
- ✓ [A Guide to Workplace Professionalism](#)
- ✓ [Assessing Your Strengths, Interests, and Values](#)
- ✓ [Developing a Growth Mindset](#)
- ✓ [Effective Listening](#)
- ✓ [Farsighted Decisions](#)
- ✓ [How to Build Better Relationships with Your Boss and Coworkers](#)
- ✓ [Problem-Solving Fundamentals](#)
- ✓ [Thinking Outside the Brain](#)
- ✓ [Time Management](#)

## ESSENTIALS OF MANAGEMENT

- ✓ [A Guide to Mentoring Others](#)
- ✓ [Becoming the Boss: A Guide for New Managers](#)
- ✓ [Develop a Thriving Team](#)
- ✓ [Effective Feedback Strategies](#)
- ✓ [How Great Leaders Solve Problems](#)
- ✓ [How to Be an Ethical Leader](#)
- ✓ [Leading Through Difficult Times](#)
- ✓ [Letting an Employee Go Gracefully](#)
- ✓ [Motivating Your Team](#)